

### **Campus Bookstore SFA Credit FAQs**

#### What is bookstore SFA credit?

Bookstore credit is a student financial aid solution that Barnes and Noble offers STCL Houston students with federal aid. It is an opportunity to purchase class materials on credit utilizing your federal financial aid funds (Federal Direct Loans and PLUS Loans).

#### Do I qualify for bookstore SFA credit? And, if so, how much?

Students with federal financial aid are qualified for the bookstore SFA credit program. Students should log into their portal to see the financial aid funds amount. Fulltime students qualify for \$1,114, and part-time students qualify for \$835 per semester.

#### Where do I request bookstore SFA credit and what information do I need to have ready?

Your bookstore credit will be communicated electronically to the bookstore if you have federal financial aid and have completed federal aid requirements AND you have approved the use of your aid for bookstore charges on the Financial Aid Self-Service Portal. This approval remains in effect for the duration of your enrollment at STCL Houston unless you change it.

#### When will the bookstore SFA credits be available to use?

Eligible students will be able to purchase non-concession items utilizing the credits. Dates for purchase are located on the Academic Calendar at stcl.edu, under Student Services.

#### How do I use my bookstore SFA credit? •

- Online purchases: once you get to the checkout, choose "financial aid" as your payment method, and then enter your entire Student ID# including the "G (must be capitalized)". If you are purchasing rentals you must include a credit card on file. You can only charge up to your bookstore SFA credit allocation (\$1114 for full time students, \$835 for part time students). Failure to do so will result in your bookstore purchase being cancelled.

- In-store purchases: when payment is requested, indicate financial aid and give the cashier your Student ID.

**Can my bookstore SFA credit be increased/decreased and can I request additional credit?** Changes to your credit are based on full-time or part-time enrollment. Fulltime students qualify for \$1,114 and part-time students qualify for \$835 per semester.



#### Do I need to request bookstore SFA credit for each term?

No, but you must be eligible for federal funds each semester and have elected "yes" to allowing use of your federal financial aid to cover non-concession items.

## What can I purchase from the bookstore with bookstore SFA credit? And, does this include online purchases?

- All products, non-concession class materials.
- Yes, online purchase is available.

#### Is bookstore SFA credit additional financial aid?

The bookstore credit is not additional aid. You are simply authorizing use of your federal aid for bookstore purchases.

#### I did not receive an email regarding a bookstore SFA credit. Why not?

Only persons with federal aid qualify to use the bookstore allocation.

#### How are my bookstore charges paid?

The law school will pay the bookstore utilizing your federal financial aid funds.

### I was approved for a bookstore credit, but when I went to the bookstore I was told that there is no bookstore credit on file under my name. Why not?

You must also have accepted your financial aid for the term and be registered for classes. Once you have completed both of these items, the bookstore will be notified within 24 hours of your book voucher eligibility.

Please log into your Portal to check your award status or contact Student Financial Services at <u>studentservices@stcl.edu</u>.

### If I return a book, does that amount get credited back to my account or to me?

The credit will go back to your account.

# I spent all or a portion of my bookstore SFA credit, but I no longer have financial aid overage because my awards changed. What happens now?

Any balance remaining on your student account following charges for tuition, fees, and books less your financial aid will be owed by you or refunded to you as appropriate.

#### What happens to my remaining funds if I do not use all of my credits?

Any unused bookstore credit allocation remains on your student account.