## Examplify Instructions Remove Downloaded Exams, Clearing Registration and Re-Registration

This guide will help you to refresh your exam number or to change devices.

## **Removing an Exam Download**

In some cases, you may need to remove a previously downloaded exam from your computer. If you need to redownload the exam, please verify that the download start and end times are still open prior to removing the download.

1. Open Examplify.

2. Click on the Exam File that needs to be removed from the Exam List.

Examplify Brianna Test - 6663	126 - ExamSoft University				HOME MENU 🗸	NOTIFICATIONS 🔔
My Exams	Patent Law 19 (Duplicate) Please enter the exam password to	Patent Law 19 (Duplicate) Please enter the exam password to start this exam.				
Patent Law 19 Exam File Downloaded	Exam Password		Start Exam			
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Patent Law Fall 2018a x 2 Exam File Downloaded	Secure 2 box	will off	k Novigste			
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Refresh Fxtm List	© 1998-2019 ExamSoft Worldwide, Inc. All Re	hts Reserved.				Version 1.9.4

3. Select 'Remove Exam Download'

4. From the next prompt, make sure to check the box for 'Remove the exam download', and next select the green 'Remove Download' button.



5. The exam will now be removed and no longer marked as downloaded.

## **Clearing Registration and Re-registering**

If you are still registered under an expired license within Examplify, you can update your license by clearing your registration and then re-registering all within the Examplify application. Follow these instructions in order to clear your registration for Examplify.

1. Open Examplify and click on the Home Menu. Select **Settings** in the drop-down menu.

HOME MENU 🗸	NOTIFICATIONS 🛕
Preferences	
License Agreement	
Send Log Files	
Settings	
Help	
Switch Account	
Exam History	
Logout	

2. Click on the Green Clear Registration Button.



3. You will then be prompted again to confirm that you want to Clear Registration. Click the green **Clear Registration Button**.

	Examplify			
Sack to Dashboard	Settings			
Clear Registration	Clear Registration			
	This function will clear all registered files record files record Example current application record Example current files record files	ing and previously uploaded answer will remain on this system. It is mmended that you use the <b>Remove</b> • <b>Download</b> feature (via the		
	Clear Registration Are you sure you want to clear the registration from this copy of Examplify?	board) for any downloaded, but ken, exams prior to clearing tration:		
	Clear Registration			
	Cancel			